

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an encouraging reputation for building durable and dependable lift trucks. They are known worldwide as a business who has a proud heritage and who maintains a standard of excellence in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a healthier tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd commenced operations as a producer of construction and mining equipment. Very quickly the company grew into an industry leader and was responsible for constructing Japan's first modern bull dozer and farm tractor.

Over the previous few decades, Komatsu has evolved to become a international giant due to their strength and expertise within the various fields of logistics, excavating, construction and mining. With innovative models and technological superiority, they remain at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design approaches and superior production functionality, Komatsu has distinguished themselves through the development of reliable and rugged lift trucks that customers from around the world have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the growing need for its goods in the North American marketplace. To improve costs and efficiencies, a contemporary plant was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and production operations.

Remaining one of the primary suppliers and manufacturers of rugged and innovative forklifts these days, Komatsu Forklift U.S.A., Inc continues to meet their customers' requirements globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied clients along with their North American consumers.

Following years of delivering customer service and maintaining bonds, Komatsu Forklift understands that meeting the customers' wishes is paramount. All the latest product enhancement at Komatsu starts first with the consumer. By welcoming input and feedback, they are able to ascertain client needs and expectations then develop progressive designs and then build to exceed Komatsu Engineering Principles. Assuring customers that quality is premeditated from the start and sustained through the manufacturing, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, forklifts and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest functions and environments. Adherence to stringent engineering standards enables Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict internal quality standards all factor in to top-quality lift truck products. Komatsu Engineering Standards transform the current and progressive technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized factory in Covington, Georgia is a full service facility. This contemporary facility starts the manufacturing process with unrefined steel which is then welded, fabricated and primed. Once assembled and painted the forklifts are ready to leave the facility and enter the marketplace. Maintaining quality control throughout the duration of the production process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that a product is only as worthy as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift features an exceptional network of company sellers and independent sellers who are working hard to exceed expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse network of knowledgeable and capable experts are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM components on-hand to offer the essential service required to keep customers' operations running fluently. Computerized, real-time access with next day distribution from their highly automated supply hub is another option. The internet based K-Link system assists dealers with online parts management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class clients rely on Komatsu lift trucks in their day-to-day operations. So Komatsu focuses their attention on their national account consumers enabling them to gain from an original relationship that lets them customize their partnership in order to raise consumer output and profits. Komatsu countrywide account clients have access to on-line parts and operations support system and a inclusive fleet management program, providing the ability for Komatsu to be their total solution for any lift truck concerns.

The well-organized and dependable team members at Komatsu Forklift U.S.A., are dedicated to offering outstanding customer support whether it comes in the form of training, product sales, aftermarket support, and longterm maintenance. They want to confirm that the consumer support provided will help their clients satisfy or exceed their company goals while establishing strong working relationships in the process. Komatsu strives to be familiar with each of their customers' unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many local Komatsu forklift dealers to find out more about the several products and services available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products each day.